

State Complaint Contact List

For any student who made a complaint regarding distance education at NYCC and is unsatisfied with the outcome of NYCC's internal complaint process, the resolution (except for complaints about grades or student conduct violations) may be appealed to the following entity:

New York State Portal Entity Contact:

Owen Donovan, PhD
Supervisor, Higher Education Programs
New York State Education Department
89 Washington Avenue
Albany, NY 12234
518.474.1551
IHEauthorize@nysed.gov

For students who reside in the following states, and wish to appeal NYCC's complaint resolution, please follow the link below to the individual state complaint processes.

California

California Bureau of Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818
Email: bppe@dca.ca.gov
[Consumer Complaint Information](#)

Florida

Florida Commission on Independent Education
325 W. Gaines Street Suite 1414
Tallahassee, FL 32399
Email: commissioner@fldoe.org
[Consumer Complaint Information](#)

Massachusetts

Massachusetts Board of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
[Consumer Complaint Information](#)

Military Personnel

[Consumer Complaint Information](#)